

Characterizing Network Behavior in Phishing Emails

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Overview

- Phishing attacks are a targeted and pervasive threat to cybersecurity that aim to lure a targeted individual into revealing personal information.
- Past studies have primarily studied attacks from a behavioral perspective of the attackers or based on the content of emails [1]. Prior network-level analysis has focused on spam [2]
- Phishing attacks have evolved in complexity; both attackers and those defending from attacks have increasingly sophisticated methods. This project seeks to look at phishing attacks by focusing on network-level features, which may be more robust for detection and harder to manipulate by attackers

Data and Methods

- Email dataset: collected by Barracuda Networks in January 2020.
 - IP addresses identified in the “headers” field and mapped into an array, with the IP that was furthest from the receiver designated as the “sender” IP.
 - Private IP addresses were filtered from the dataset; they did not provide useful information for our analysis.
- Geolocation database: RIPE IPmap and Maxmind

```
{
  "messageId": "xxxxx",
  "sentDate": "xxxxx",
  "headers": [
    {
      "name": "Received",
      "value": "from..."
    },
    {
      "name": "Received",
      "value": "from..."
    },
    {
      "name": "Authentication-Results",
      "value": "spf=pass (sender IP is 66.163.191.148) smtp.mailfrom=yahoo.com;
      americanglobal.com; dkim=pass (signature was verified)
      header.d=yahoo.com; americanglobal.com; dmarc=pass action=none
      header.from=yahoo.com; compauth=pass reason=100"
    }
  ]
}
```

Annotations:

- sentDate was used in time series analysis
- Each Received header field record indicates a single hop in the transmission between the sender and receiver. Each field was parsed for IP extraction. The last header field we denote as the sender since it is the furthest field from the email receiver.
- We performed some analysis on the usefulness of SPF and DKIM in detection

Figure 1. An example of an email header with annotations.

Where are attacks coming from?

The arrays of IP addresses parsed from the data were used to analyze several different factors:

- The proportion of phishing and clean emails received over the course of the entire month, as a function of IP address space. Most IP address ranges that originate a significant amount of phishing emails also originate a lot of legitimate

IP Address Space of clean & malicious email senders (no private)

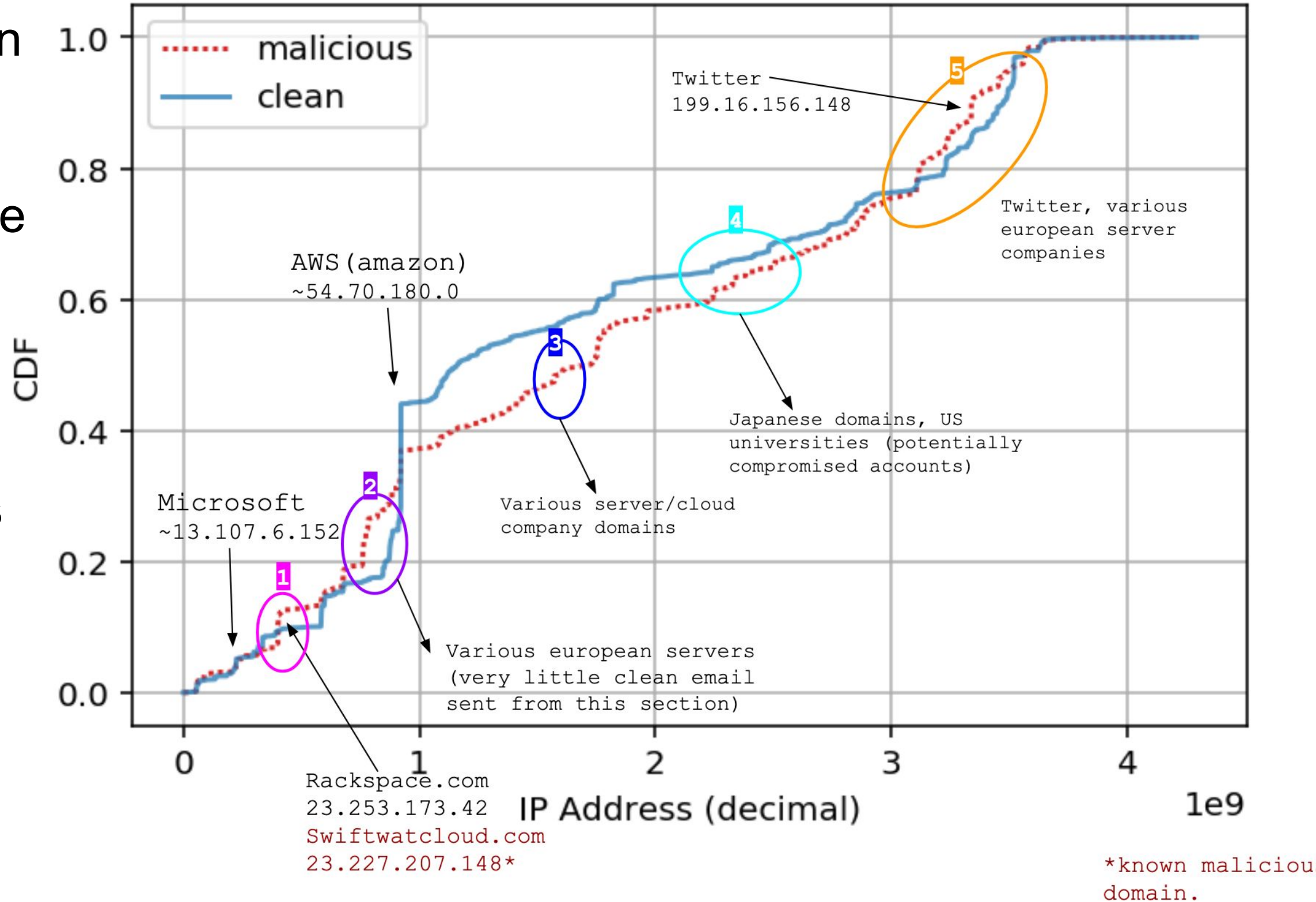


Figure 2: Emails as a function of IP address space

mail traffic, a few IP address ranges have significantly more malicious than legitimate mail (e.g., 20.*–30.*), and vice versa (e.g., 50.*–70.*). This characteristic suggests that it may be possible to use IP address ranges to distinguish phishing email from legitimate email.

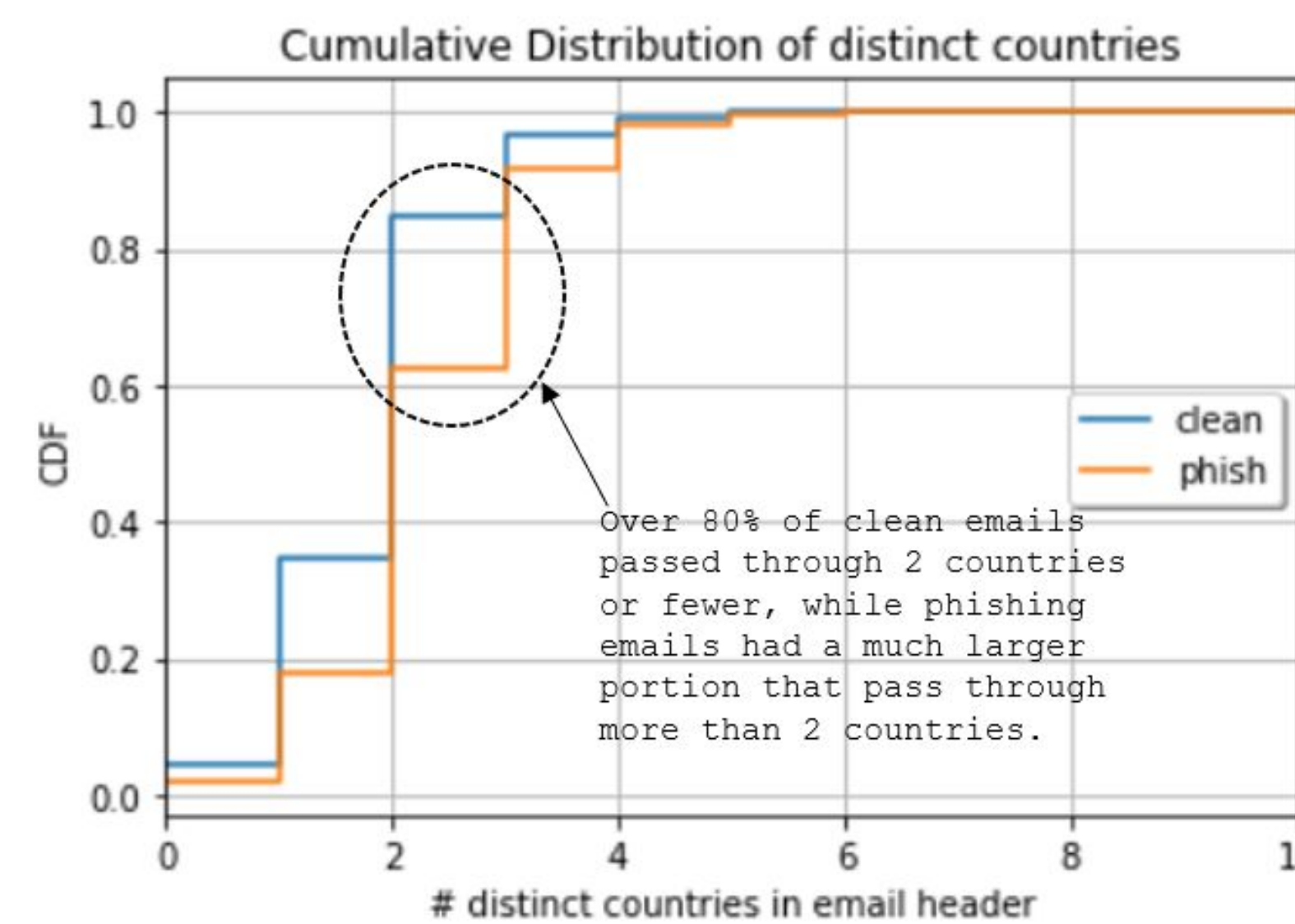


Figure 3. Analysis of the number of distinct countries an email passes through.

- Clean emails skew towards having fewer distinct countries per header while phishing emails are more likely to pass through multiple countries from the recipient to the sender.

When do these attacks occur?

- Most clean emails sent follow a predictable diurnal pattern while malicious emails are usually sent in large, anomalous bursts or marked a significant deviation from an IP sender’s usual email sending pattern. In the show example from a Twitter IP, the sender started sending malicious emails at the end of the month.
- From this, various time-series season-trend decomposition and anomaly detection methods to identify time periods an IP may be sending phishing emails.

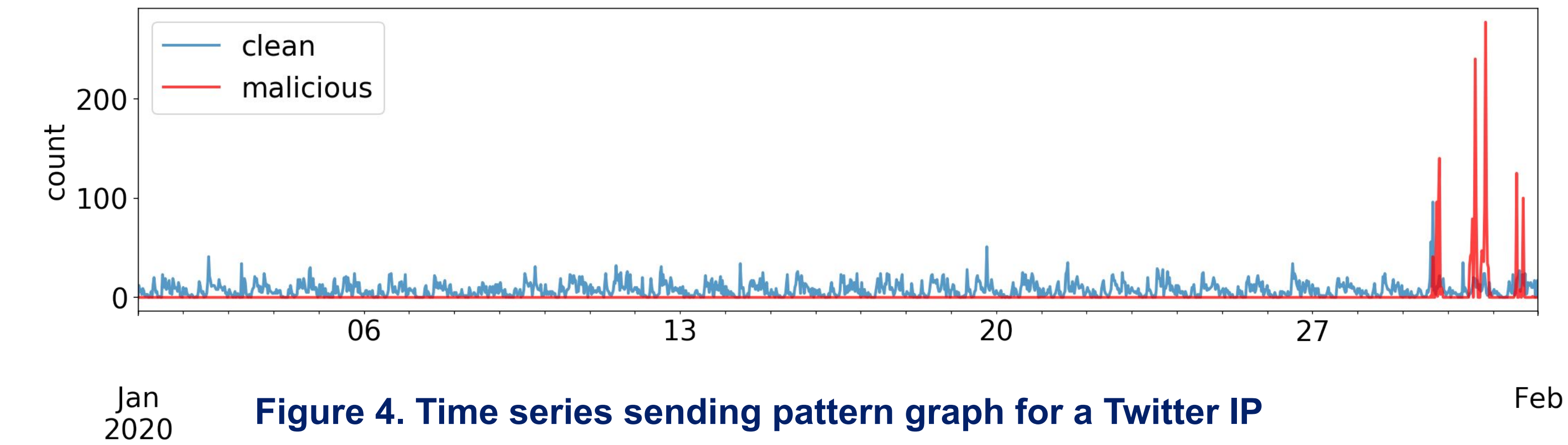


Figure 4. Time series sending pattern graph for a Twitter IP

Conclusions and Next Steps

- We have identified key network-level features that can be used in a classifier to detect phishing emails.
- These features will be used in a classification model to improve existing abilities to detect phishing attacks. We also have ongoing work in several other areas including expanding the geolocation analysis to look at patterns in countries that are used in phishing attacks.

Acknowledgments

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References

[1] Grant Ho, Asaf Cidon, Lior Gavish, Marco Schweighauser, Vern Paxson, Stefan Savage, Geoff M. Voelker and David Wagner. Examining Lateral Phishing at Scale. Usenix Security 2019

[2] Ramachandran, Anirudh & Feamster, Nick. (2006). Understanding the Network-Level Behavior of Spammers. Proceedings of ACM SIGCOMM. 36. 10.1145/1151659.1159947.