## **Asymptotic Optimality of the Binomial-Exhaustive Policy** for Polling Systems with Large Switchover Times

## Data Science Institute

Yue Hu<sup>+</sup>, Jing Dong<sup>+</sup>, Ohad Perry<sup>\*</sup> **CENTER FOR FINANCIAL & BUSINESS ANALYTICS** + Columbia Business School COLUMBIA UNIVERSITY \* Northwestern University **The Fluid Control Problem The Model and Problem Statement** A polling system is a stochastic queueing network where several queues are served by one Fluid periodic equilibrium: switching server > Any periodic equilibrium can be mapped to a vector of service proportions ( $r_i$ ,  $1 \le i \le a$ ) Queue 2 ... Queue Queue K Server Figure 1. Polling system with K queues 340 350 Figure 2. Example periodic equilibrium with two queues and server routing {1, 2 | 1, 2 | ...}  $\succ$  A single server switches between  $K \ge 2$  queues indexed by  $1 \le i \le K$  $\geq$  The server attends to the queues in a periodic cycle of a stages defined by the polling **Stage-Based Proportion Reduction Control (SB-PR):** table p:  $\{1,...,a\} \rightarrow \{1,...,K\}$ ♦ For fixed  $(r_i \in [0, 1], 1 \le j \le a)$ , if p(j) = i, then reduce  $q_i$  (the value of queue i at the beginning of service) to r<sub>i</sub>q<sub>i</sub> (i) = i - the server visits queue i at stage j within a cycle $\diamond$  a  $\geq$  K – a queue can be visited multiple times in a cycle After serving state j, switch to stage j + 1 in the polling table E.x. server routing {1, 3, 2, 3, 2 | 1, 3, 2, 3, 2 | ...}, K = 3, a = 5 **Theorem:** Independently of initialization, Fix the polling table, and optimize the service (server-switching) policy the HDS converges to a unique periodic equilibrium under SB-PR with any non-trivial  $\succ$  Poisson arrival process of jobs with rate  $\lambda_i$  to queue i control parameters  $\geq$  IID service times V<sub>i</sub> with mean  $1/\mu_i$  at queue i the HDS converges to the desired periodic equilibrium under the corresponding SB-PR > Necessary stability condition:  $\sum_{i=1}^{K} \lambda_i / \mu_i < 1$ > It follows that the SB-PR control is optimal for the fluid control problem Large switchover times S<sub>i</sub> is incurred when server switches from stage j **Stochastic dynamics: Asymptotic Optimality** Q<sub>i</sub>(t) – number in queue i at time t  $\geq$  Z(t) – the location of the server at time t **Tranlsate the fluid control for the stochastic system:** 2(t) = j - server is at stage j**Binomial-Exhaustive Policy:**  $2(t) = \Theta_i - \text{server is switching from stage j to stage j+1 (modulo a)}$  $\diamond$  At the polling epoch of stage j, for each customer present in queue p(j), serve that The stochastic dynamics are characterized via the process customer (together with all the new arrivals during his/her service time) with  $X(t) := (Q_i(t), Z(t), 1 \le i \le K), t \ge 0$ probability  $1 - r_i$ After serving stage j, switch to stage j+1 in the polling table The problem: • On average, reduce queue p(j) from  $Q_{p(j)}$  to  $r_j Q_{p(j)}$ > Our goal is to find a service policy that minimizes the long-run average holding cost among all admissible controls that are non-idling, non-anticipative, and discrete-Large switchover time scaling: Markov (given the queue length at the polling instant, the service policies do not Consider a sequence of systems indexed by n depend on the history of the system-level process up to that time instant) ♦ Large switchover times:  $\bar{S}_{i}^{n} \Rightarrow s_{i}$ ,  $E[\bar{S}_{i}^{n}] \rightarrow s_{i}$ **Temporal and special scaling:**  $\overline{X}^n(t) := (Q(nt)/n, Z(nt))$ Scaled long-run average cost:  $\overline{C}^n := \lim_{t \to \infty} \frac{1}{t} \int_0^t \varphi(\overline{Q}^n(t)) ds$  $\succ$  Consider a hybrid dynamical system (HDS) characterized by x(t) := (q(t), z(t)), where  $\geq$  Let  $\pi_*^n$  denote the binomial-exhaustive policy translated from the optimal fluid control x(t) is a hybrid of the piece-wise linear continuous number-in-system process q(t), and for the n<sup>th</sup> stochastic system, and c<sub>\*</sub> denote the optimal fluid cost the discrete server-location process z(t), characterized via **Theorem:** Under regularity conditions on the service and switchover time distributions,  $\{t\} > 0\}$ □ under any sequence of admissible controls  $\pi^n$ , liminf  $\overline{C}^n \ge c_*$  w.p.1 > The fluid control problem aims to find a control that minimizes  $c \coloneqq \operatorname{limsup}_{t \to \infty} \frac{1}{t} \int_0^t \varphi(q(s)) ds$ ,  $\Box$  under the sequence of fluid-translated binomial-exhaustive policies  $\pi_*^n$ ,  $\overline{C}^n \Rightarrow c_* w.p.1$ where  $\varphi$  is a general cost rate function that is non-decreasing and continuous It follows that the binomial-exhaustive policy is asymptotically optimal





### **The Fluid Approximation**

$$\dot{q}_i(t) = \lambda_i - \mu_i \, 1\{p(z(t) = i, q_i(t))\}$$

# Data Science Institute



